

Sustainability at a glance

Reporting year 2017/18



a PHOENIX company

There are many aspects to sustainability. We take care to integrate these in all areas of the company and are thus laying the foundation for long-term success: from our carefully considered value creation strategy to our respectful treatment of people and the environment to our responsibility to society.

We are active in 4 areas of responsibility.

- Environment
- Employees
- Value Creation
- Society



ENVIRONMENT

Cost Reduction Pharmaceutical Waste conserves natural resources

in € m/€ m Total operating performance



Disposal methods for non-hazardous waste

in %



Absolut electricity consumption

in MWh



Transport emissions per total operating performance

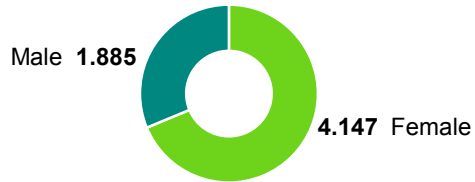
CO₂ in Tonnes/€ m





EMPLOYEES

Total number of female and male employees



We were able to reduce the sickness rate by

0.11%

compared to the previous year.



VALUE CREATION

- Quality management ensures high level of drug safety
- Compliance Management: respect for human rights, with zero tolerance for corruption & unfair competition
- Strong focus on data protection (GDPR)
- Supplier management for assuming responsibility along the value chain



SOCIETY

- Community Investments 2017/18: **£27,235**
- **Rowlands Pharmacy** - official patron of the **National Society for the Prevention of Cruelty to Children (NSPCC)**
- Rowlands is also committed to planning & supporting campaigns with a number of charities & organisations, such as **Dementia Friends, Meningitis, Sepsis & Diabetes**

Contact

If you have any questions about sustainability, please do not hesitate to contact us:

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www.phoenixmedical.co.uk/responsibility